



Booking Terms and Conditions

Payment

Full payment must be made to secure your booking unless you are booking more than 6 weeks in advance. In which case a non refundable deposit of £50 is required or 25% of the course fee whichever is greatest. The balance will be due 6 weeks before the course date. This can be done by bank transfer or online depending on the nature of your booking. Please ask us for details if it is not clear with the booking information provided. Once your booking is confirmed and full payment received we guarantee there will be no price alterations or surcharges.

Pre-trip Information

Following your booking you will receive further information about your trip, directions on how to get here, what to bring and other useful information. Once your booking is confirmed and payment received we guarantee there will be no price alterations or surcharges.

Cancelling your Booking or Changing your Dates

* If you cancel your booking up to 6 weeks before the date booked you will receive a refund up to a maximum of 75% of the course fee, subject to availability, you can transfer to another date for a £25 per person amendment fee.

* We do not offer refunds to those who cancel within 6 weeks of the course/trip, however we will try and rebook you on a later date for an amendment fee of £50.

Sea Môr Kayaking Cyf recommends that you have travel insurance in place to make a claim for compensation in the event of cancellation due to illness or other circumstances.

Cancellations by Sea Môr Kayaking Cyf

If for some unforeseen circumstance we need to cancel a course we will provide as much notice as possible. If we do cancel due to unforeseen circumstances you will be offered the chance to choose an alternative date or receive a full refund.

The logo for Sea Môr Kayaking features the words "SEA MÔR" in a light blue, spaced-out font, with a stylized bird icon above the letter "O". Below "SEA MÔR", the word "KAYAKING" is written in a larger, bold, blue font. The entire logo is framed by two thin horizontal lines, one above and one below.

SEA MÔR KAYAKING

Cancellation due to weather

Trips and taster sessions have been designed that they can still be run unless there are extreme weather conditions. If we do cancel due to extreme weather you will be offered the chance to choose an alternative date or receive a full refund.

Safety

In booking your course you accept that there is an element of risk in kayaking. Your safety and enjoyment is of prime importance to us. We will make decisions and provide guidance in advance of the day and during the day to ensure your safety. In booking you agree to follow the instructions and guidance provided in our information and by our staff. In addition you must act sensibly and prudently at all times with regard to your safety, the safety of others and use of equipment. You must advise us of any medical conditions or additional needs that may affect your ability to kayak. This does not automatically mean you will not be permitted to take part, it just helps us to tailor the experience to your needs and abilities.

Parental Responsibility

Parents or legal guardians of children and young people aged under 18 undertake to take full responsibility for their children and supervise them at all times. To satisfy current legislation, children under 18 will not be allowed to undertake Sea Môr Kayaking trips without their parent or legal guardian accompanying them on the water.

Complaints

In the unlikely event that you do have any problems concerning your trip you should contact us immediately and we will do our best to resolve the situation immediately. If we are unable to do this, complaints should be put in writing to us as soon as is reasonably practical and within 14 days of the end of the trip.

Data

By providing your contact details you are providing your permission for Sea Môr Kayaking to securely store your data to fulfill health and safety and insurance requirements. We would like to keep in touch with you to inform you of more activities you may be interested in. Please check the box on the booking form to indicate your permission. We do not share data with anyone else.